



Frontier Communications Resumes Operations in South Carolina; North Carolina Operations Continue Uninterrupted

September 17, 2018

MYRTLE BEACH, S.C.--(BUSINESS WIRE)--Sep. 17, 2018-- Frontier Communications has resumed full operations in its service areas in South Carolina, as of today, September 17. Repair and installation technicians, contact center employees and others will return to work. Frontier's operations in North Carolina continue uninterrupted.

Frontier has entered its hurricane "recovery and assessment" phase in the state. Field employees will be evaluating damages and areas that need physical work or serving customers wherever possible with repairs and, if possible, installations of new service.

As service repairs begin, Frontier will follow its standard protocol for service priorities—public safety and health, businesses and residential customers. Customers who want to report service troubles, at any time, can call 1-800-921-8101 or access Frontier via Twitter, @askFrontier. They can also find general updates at <https://www.facebook.com/FrontierCorp/>.

Service areas in South Carolina include:

Abbeville
Bowman
Fairfax
Georgetown
Jackson
Lake City
Laurens
Myrtle Beach
Simpsonville
Sumter
Walterboro
Winnsboro

About Frontier Communications

Frontier Communications Corporation (NASDAQ: FTR) is a leader in providing communications services to urban, suburban, and rural communities in 29 states. Frontier offers a variety of services to residential customers over its fiber-optic and copper networks, including video, high-speed internet, advanced voice, and Frontier Secure® digital protection solutions. Frontier Business offers communications solutions to small, medium, and enterprise businesses. More information about Frontier is available at www.frontier.com.

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