



## Frontier Communications Temporarily Suspends Operations in Portions of South Carolina as Hurricane Florence Approaches

September 13, 2018

MYRTLE BEACH, S.C.--(BUSINESS WIRE)--Sep. 13, 2018-- Frontier Communications has suspended its operations in portions of South Carolina, starting at noon today, September 13, as Hurricane Florence approaches. Repair and installation technicians, contact center employees and others will not be executing any work activities during this time.

Areas currently affected by suspended services are:

Fairfax  
Georgetown  
Jackson  
Walterboro  
Lake City  
Myrtle Beach  
Sumter  
Bowman  
Winnsboro

Areas remaining open until further notice are:

Abbeville  
Laurens  
Simpsonville

As soon as conditions are safe and allow access, network and facility assessments will begin and a determination as to when full operations can resume will be made.

"Our concern now is the safety of our employees, their families, and our customers," said Melanie Williams, Frontier's Senior Vice President of Operations, South Region. "Florence will damage power facilities and down lines and trees, which will affect the speed of communications restoration. We will have additional resources, both people and equipment, from other Frontier locations and will work closely with the state's emergency personnel, power companies and local communities to restore service as quickly as possible."

Once service repairs begin, Frontier will follow its standard protocol for service priorities – public safety and health, businesses and residential customers. Customers who want to report service troubles, at any time, can call 1-800-921-8101 or access Frontier via Twitter, @askFrontier.

### About Frontier Communications

Frontier Communications Corporation (NASDAQ:FTR) is a leader in providing communications services to urban, suburban, and rural communities in 29 states. Frontier offers a variety of services to residential customers over its fiber-optic and copper networks, including video, high-speed internet, advanced voice, and Frontier Secure® digital protection solutions. Frontier Business offers communications solutions to small, medium, and enterprise businesses. More information about Frontier is available at [www.frontier.com](http://www.frontier.com).

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