



## Frontier Communications and Communications Workers of America Reach New Agreement, Extend California Contract Through 2020

July 30, 2018

LOS ANGELES--(BUSINESS WIRE)--Jul. 30, 2018-- Frontier Communications Corporation (NASDAQ: FTR) and the Communications Workers of America District 9 (CWA) are pleased to announce the signing and ratification of a new labor agreement amending and extending existing contracts with CWA in California through September 2020.

The ratified agreement will benefit CWA-represented employees with extended job security and other improvements. Frontier's customers in California are assured of uninterrupted service from experienced telecommunications employees.

"We enjoy a positive relationship with our CWA labor partners and are pleased to have collaboratively reached a new agreement that forges a better working relationship and enables Frontier to enhance its operational condition and competitiveness," said Joe Gamble, Frontier's West Region Senior Vice President of Operations. "We are proud to have these dedicated men and women providing quality customer service and focused on expanding broadband connectivity throughout the state."

Tom Runion, Vice President of CWA District 9, said, "We have reached an agreement that is in the best interests of telecommunications workers and will also strengthen Frontier as we move forward in this continuing partnership. Our experienced and trained CWA members will continue to provide Frontier's customers with the quality service they expect and deserve."

Under the new agreement, Frontier has agreed to extend current collective bargaining agreements. Highlights of the revised agreement include:

- Extend the existing contracts by 18 months with a no layoff provision
- Pay increases of 2.25 and 2.0 percent
- Filling 40 New Customer Service Technician Jobs and 35 New Call Center Jobs
- Job Upgrades for Specific Job Classifications
- Continued operational flexibility to enhance the service experience

All commitments by Frontier are designed to ensure the workforce stays highly motivated and trained to deliver the best possible service to its customers. The CWA, represents approximately 2,700 Frontier employees in California and supported the Company's 2015 acquisition of Verizon's wireline assets. The current CWA contracts would have expired in March 2019.

**About Frontier Communications:** Frontier Communications Corporation (NASDAQ:FTR) is a leader in providing communications services to urban, suburban, and rural communities in 29 states. Frontier offers a variety of services to residential customers over its fiber-optic and copper networks, including video, high-speed internet, advanced voice, and Frontier Secure® digital protection solutions. Frontier Business™ offers communications solutions to small, medium, and enterprise businesses. More information about Frontier is available at [www.frontier.com](http://www.frontier.com).

**About Communication Workers of America:** The Communications Workers of America represents 700,000 workers in telecommunications, media, airlines, public service and manufacturing.

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